



## PAKISTAN SOFTWARE EXPORT BOARD

2<sup>nd</sup> Floor, Evacuee Trust Complex, F-5 Agha Khan Road, 44000 Islamabad.  
UAN: +92-51-111 333 666 Fax: +92-51-9204075  
Email: [info@pseb.org.pk](mailto:info@pseb.org.pk) URL [www.pseb.org.pk](http://www.pseb.org.pk)



### CALL CENTER VERIFICATION FORM

Name of Call Center	
PSEB Registration Number	

Contact person for this premises		Designation	
Contact Number		Email	

<input type="checkbox"/> Main Office		<input type="checkbox"/> Branch Office	
Address (Location)			
No of agents _____	Available seats _____		
Project (campaign) run in this premises			
Client Base (Country Name)			
<b>Operations</b>		<b>Nature</b>	
<input type="checkbox"/> International <input type="checkbox"/> National <input type="checkbox"/> Both		<input type="checkbox"/> Inbound <input type="checkbox"/> Outbound <input type="checkbox"/> Blended	
Software Specification (For Communication)			
Bandwidth Provider 1		Bandwidth Provider 2	
Bandwidth in Use (Mbps)		Bandwidth in Use (Mbps)	
<b>Media by Bandwidth provider 1</b>		<b>Media by Bandwidth provider 2</b>	
<input type="checkbox"/> DSL <input type="checkbox"/> DXX <input type="checkbox"/> Fiber <input type="checkbox"/> Wireless <input type="checkbox"/> VSAT		<input type="checkbox"/> DSL <input type="checkbox"/> DXX <input type="checkbox"/> Fiber <input type="checkbox"/> Wireless <input type="checkbox"/> VSAT	
<input type="checkbox"/> Other ( Please specify) _____		<input type="checkbox"/> Other ( Please specify) _____	



## PAKISTAN SOFTWARE EXPORT BOARD

2<sup>nd</sup> Floor, Evacuee Trust Complex, F-5 Agha Khan Road, 44000 Islamabad.  
UAN: +92-51-111 333 666 Fax: +92-51-9204075  
Email: [info@pseb.org.pk](mailto:info@pseb.org.pk) URL [www.pseb.org.pk](http://www.pseb.org.pk)



### CALL CENTER VERIFICATION FORM

#### IP White Listing Information\*

S. No.	White Listed IP	Machine/Server on Which IP is Assigned	Model/Serial No. of Machine	Services Offered Through this Server/Machine	Purpose Justification of IP	VoIP Protocol Used	VPN/Tunneling Used on This IP
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							



**PAKISTAN SOFTWARE EXPORT BOARD**

2<sup>nd</sup> Floor, Evacuee Trust Complex, F-5 Agha Khan Road, 44000 Islamabad.  
UAN: +92-51-111 333 666 Fax: +92-51-9204075  
Email: [info@pseb.org.pk](mailto:info@pseb.org.pk) URL [www.pseb.org.pk](http://www.pseb.org.pk)



**CALL CENTER VERIFICATION FORM**

**Declaration:**

1. We confirm that the information provided by us in this form is correct and it is open to verification by PSEB or their legally appointed representatives.
2. In case of any type of misuse of call center operation, call center registration shall immediately be cancelled by PSEB and the PTA/ licensed telecom service provider shall be authorized to immediately terminate services and undertake legal action under the relevant laws of Pakistan.
3. I/we do agree to update PSEB immediately in case of change the information provided in this form. I do understand that failing to do so may result in delisting/blocking of my IP addresses(s) by PTA.

Name: \_\_\_\_\_ Designation: \_\_\_\_\_

Authorized Signatory: \_\_\_\_\_

Company/Call Center Stamp: \_\_\_\_\_

**FOR PSEB USE ONLY**

\_\_\_\_\_  
Verifying Officer Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date of Visit

\_\_\_\_\_  
Time of Visit

- Recommended for Issuance of certificate
- Not Recommended for Issuance of certificate

**Remarks (If any):**

Note: Please contact for any query at 051-9201686 or [saslam@pseb.org.pk](mailto:saslam@pseb.org.pk)