

TENDER NOTICE NO. A (01)/PSEB/2016-32
Annual Service Contract for Repair and Maintenance of UPS's Without Parts at Different Locations

Pakistan Software Export Board (Guarantee) Limited invites sealed bids from all the eligible reputed vendors registered with Income Tax and Sales Tax department for the provision of Repair and Maintenance service for UPS's without parts at Lahore, Karachi, Islamabad, Abbottabad and Peshawar. Following services are required from the vendor during the contract period:

- a. The contractor will provide a bimonthly (occurring every two months) preventive repair and maintenance services for the under contract UPS's to keep the equipment operational and submit status report as well. Any emergency service calls will also be responded by the contractor in a very swift manner to minimize the down time (no extra payment will be made).
- b. Preventive maintenance will include thorough testing of all UPS components including the cleaning, blowering, battery status checking with battery tester, cleaning of batteries connector etc.
- c. In case, a UPS fails due to any reason, the contractor will provide a backup UPS in working condition till the subjected UPS is repaired.
- d. The contractor will also provide a backup UPS, in case of emergency during the contract period.
- e. The contractor will be responsible for the repair and maintenance services (without parts) of UPS's during the contract period. PSEB shall pay the cost for the faulty part(s) to be replaced.
- f. The contractor shall be responsible to arrange and bear the transportation cost of the equipment for repair and maintenance in their workshop.
- g. The list of station-wise UPS's that fall under this repair and maintenance contract is as under:-

Details of UPS Being Used in PSEB Data Node (November - 2016)

Sr. No.	UPS Brand	Capacity	Battery Bank	No. of Batteries & rating	Location	Remarks
1	GPS	6KVA	Yes	16 x 12V 18 AH	Islamabad, ETB	In Use, Operational
2	Maestro	6KVA	Yes	20 x 12V 18 AH	Islamabad, ETB	In Use, Operational
3	Ablerex	6KVA	Yes	20 x 12V 18 AH	Islamabad, ETB	In Use, Operational
4	APC	6KVA	No	16 x 12V 6 AH	Lahore, AIC	In Use, Operational
5	John CHIN	6KVA	Yes	16 x 12V 12 AH	Lahore, AIC	In Use, Operational
6	GPS	4KVA	No	16 x 12V 7 AH	Lahore, AIC	Malfunctioned
7	GPS	4KVA	Yes	16 x 12V 12 AH	Lahore, AHIC	In Use, Operational
8	Aurora	3KVA	Yes	2 x 12V	Lahore, AHIC	Malfunctioned
9	Ideal	3KVA	Yes	8 x 12v 18 AH	Lahore, SCL	In Use, Operational
10	APC	6KVA	Yes	16x 12V 6AH Internal 32x 12v 6AH Battrry Bank	Islamabad, STP-Awami Markaz	In Use, Operational
11	APC	3KVA	Yes	4 x12 V 80AH	Islamabad, STP-Awami Markaz	In Use, Operational
12	Maestro	6KVA	Yes	20 x 12V 18AH	Islamabad, STP-Awami Markaz	In Use, Operational
13	APC	1KVA	Yes	2 x 12V 65AH	Islamabad, TF Complex	In Use, Operational
14	APC	1KVA	Yes	2 x 12V 65AH	Islamabad, KSL STP	In Use, Operational
15	Duche Power	1KVA	Yes	2x 12V 150AH	Abbotabad	In Use, Operational
16	Duche Power	1KVA	Yes	2x 12V 150AH	Peshwar	In Use, Operational
17	APC	1KVA	Yes	2 x 12V 65AH	Peshwar	In Use, Operational
18	Powerware	2KVA	Yes	24 x 12V 7AH	Karachi	In Use, Operational

Terms and Conditions

- The contractor will be bound to sign an agreement with PSEB management covering the above mentioned requirements.
- The quoted bids must be submitted in the sealed cover clearly mentioned tender for “Annual Service Contract for Repair and Maintenance of UPS’s Without Parts” including a combine copy of the Technical & Financial Proposals.
- Prices quoted must remain firm for acceptance up to 90 days from the date of its opening.

- Quoted price should be in Pak rupees and inclusive of all applicable taxes. Prices quoted without any tax remarks will be treated as inclusive of all applicable taxes. Any change in Government duties or taxes shall be borne by the successful bidder(s).
- Bidders must submit 2% of the total tender value as earnest money in the shape of Pay Order/Demand Draft in the name of Pakistan Software Export Board; Bids without/short in earnest money will be rejected.
- The complete sealed bids should be submitted **on or before January 10, 2017 at 11:00 AM, which will be opened on the same day at 11:30 AM** in the presence of participated bidders or their authorized representatives at the following address.
- Any quoted bid received after the closing time for submission of bids shall not be entertained.
- Lowest financial bid conforming to 100 % compliance with the PSEB requirements will be awarded the contract.

*Note: There is no prescribed bidding document fee.



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