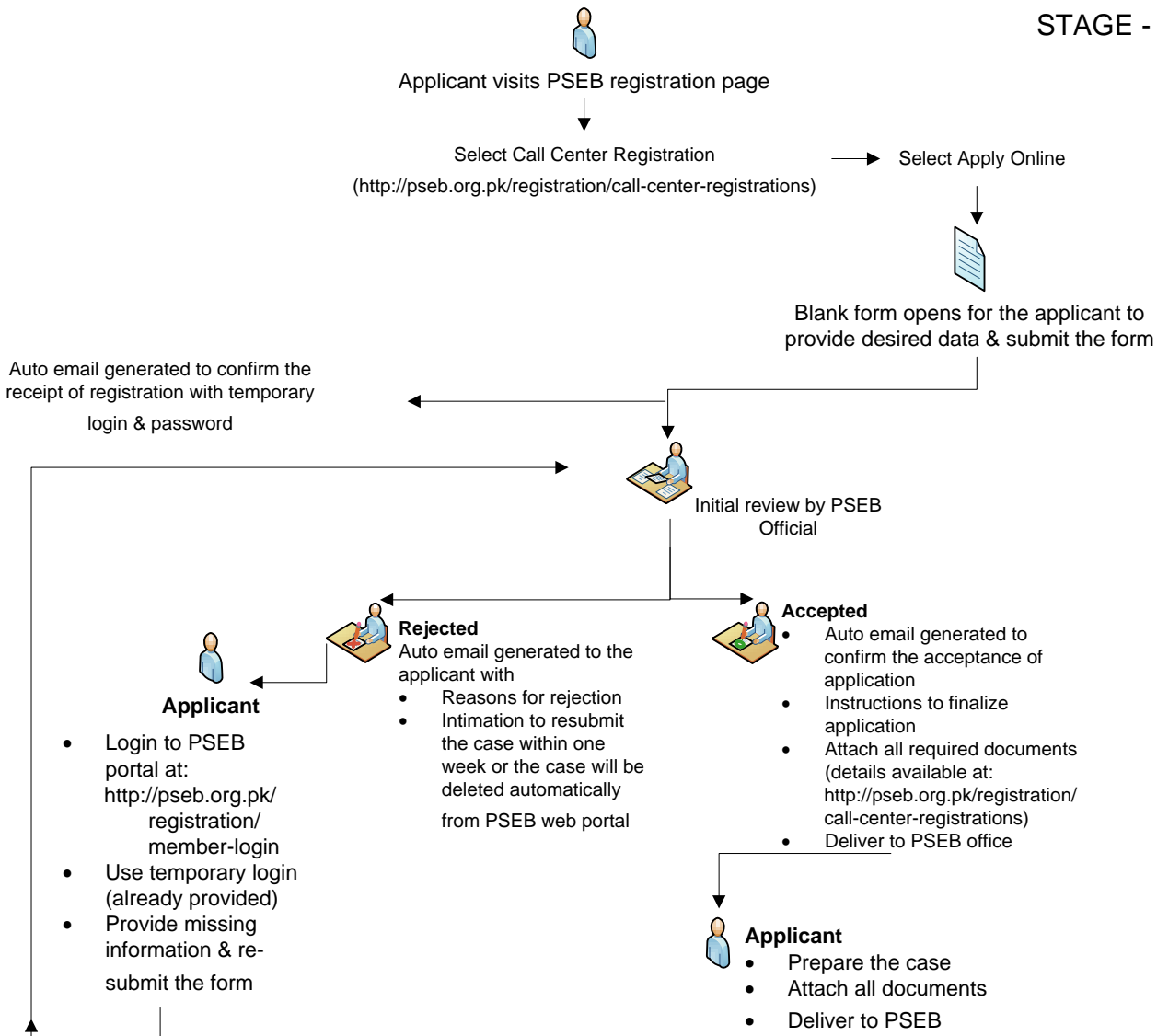
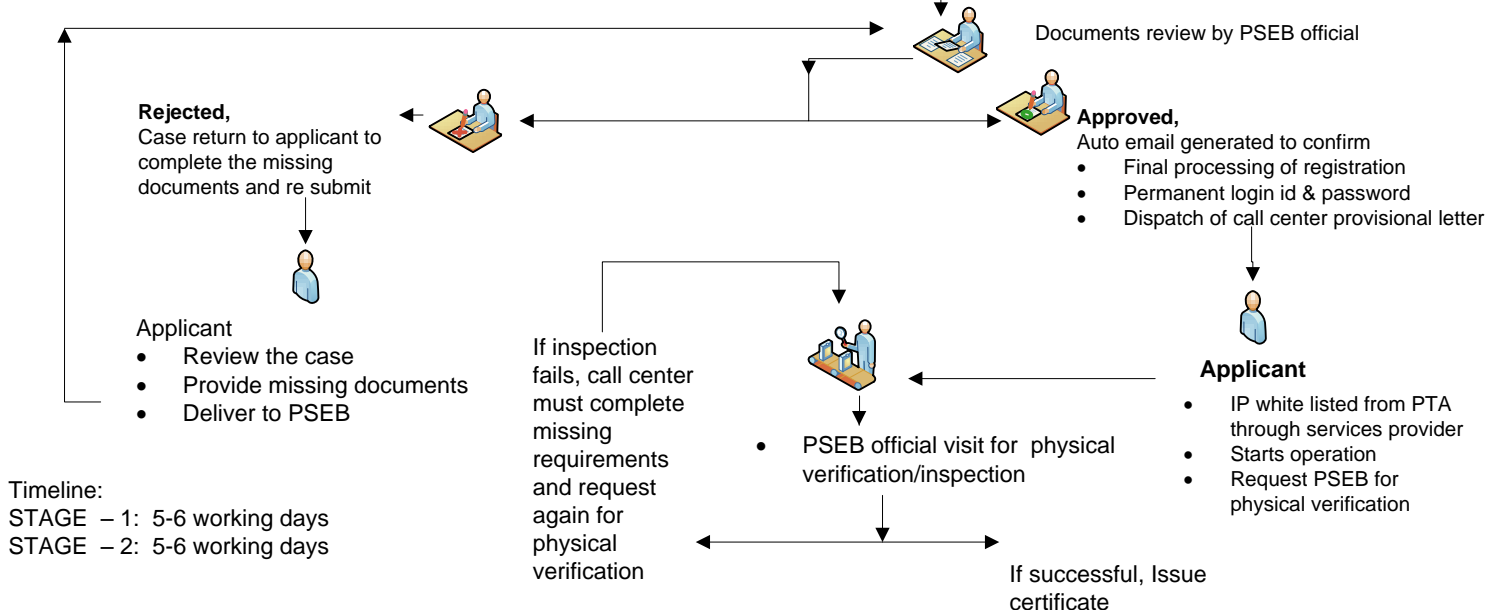


Flow Chart/SOP's For New Call Center Registration

STAGE - 1



STAGE - 2



Note: Timeline are effective in case of timely submission by the applicant